

## Activating Midland's Mobile Money Service

- Log into your Midland Internet Banking account.
- In the drop-down menus, go to *Services > Mobile Money*
- Click on Enroll
- Check the box next to "I accept these Terms and Conditions" and the continue button will appear after the check is in the box.
- Click Continue
- Choose the time zone and which accounts you wish to display in Mobile Money. You may also change the account's Texting nickname if you wish.



Time Zone: (GMT-06:00) Central Time (US & Canada) ▼

Select the accounts you want to access in Mobile Banking. For each account, enter a short nickname to identify the account in the text messages you send to request your transaction history.

Eligible Accounts	Texting Nickname
1. <input type="checkbox"/> Prsnl Savings (12345) Savings	1
2. <input checked="" type="checkbox"/> Checking (98765) Checking	Mine
3. <input type="checkbox"/> Checking (125756) Checking	3
4. <input type="checkbox"/> Prsnl Savings (987654) Savings	4
5. <input checked="" type="checkbox"/> Checking (3341773) Checking	Harley
6. <input checked="" type="checkbox"/> Checking (3664495) Checking	Morgan
7. <input type="checkbox"/> Checking (4034945) Checking	7

### What's a Texting Nickname?

The nickname identifies the account in a text message. For example, to check your transaction history, text STMT followed by the account nickname, such as S1.

### How many accounts should I select?

You can manage multiple accounts in Mobile Banking. However, consider the number of accounts you enable to avoid receiving too many text messages. Know the message limit on your wireless service plan to avoid overage charges.

**After choosing accounts, click on Continue**

**Enter in your mobile phone number**

#### Mobile Phone Number

Enter your phone number without any additional characters or spaces. (For example, 5551234567)

- You should have your mobile phone with you.
- You'll receive a text message with an activation code. You need this activation code to continue.
- The phone number you provide will not change any other phone numbers we have on file in our records.

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By entering a mobile phone number you certify that:

- You are the account holder, or
- You have the account holder's permission to do so.

Message and data rates may apply. **For help, text "HELP" to 80248. To cancel, text "STOP" to 80248 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 1-555-333-3333.

Back


Continue


Our participating carriers include (but are not limited to): AT&T, Sprint, T-Mobile®, U.S. Cellular®, Verizon Wireless

**Click Continue**

**Select your services (SMS- Test Messaging, WAP- Mobile Browser)**

**Select Your Services**

 Text Messaging  
Send a text message to request account balances and transaction history.

 Mobile Browser  
View account details, pay bills, and transfer money at the Mobile Banking website.

**You will receive an Activation code via text to the number you activated. Enter your activation code in and click “Activate”.**

**Activate Your Phone**

Enter the activation code we sent to your phone.

Activation Code

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By entering a mobile phone number you certify that:

A. You are the account holder, or  
B. You have the account holder's permission to do so.

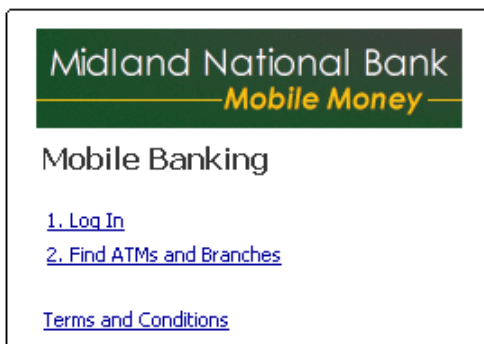
Message and data rates may apply. **For help, text "HELP" to 80248. To cancel, text "STOP" to 80248 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 1-555-333-3333.

**Activation Successful**

You've successfully activated Mobile Banking on your phone. Now you can perform many of your routine banking tasks, such as checking account balances, transferring money, and paying bills, from your phone.

**You will receive one text message that states that you have activated Text Banking and you will receive another one with a link to launch mobile banking.**

**Open the link to launch mobile banking.**



**Click on Log In** -- You will be taken to a page to enter your password, you will not be prompted for your user ID as the mobile link will sync with your Internet Banking. You will only be prompted for your Internet Banking password.

The login page will show your RSA image and phrase.

**Click Log In**

## You have the ability to manage certain options for your Mobile phone through Internet Banking:

In the drop-down menus, go to *Services > Mobile Money*

**Click on Manage Devices**

You will have three tab options: My Phones, My Accounts, My Profile:

### Main Menu

Click the tabs to manage your Mobile Banking options.

Phone	Carrier	State	Receive SMS Alerts?
605376	Verizon	Activated	<input type="checkbox"/>

I want to: Change my phone number

Under the **My Phones** tab the following options will appear to you in the drop down:

I want to: Change my phone number

- Change my phone number
- Change my Mobile Banking services
- Stop using this phone for Mobile Banking
- Download the application
- Get a link to the Mobile Banking website

### Mobile Phone Number

Enter your phone number without any additional characters or spaces. (For example, 5551234567)

- You should have your mobile phone with you.
- You'll receive a text message with an activation code. You need this activation code to continue.
- The phone number you provide will not change any other phone numbers we have on file in our records.

Thank you for using Mobile Banking combined with your handheld's text messaging capabilities. By entering a mobile phone number you certify that:

- A. You are the account holder, or
- B. You have the account holder's permission to do so.


Message and data rates may apply. **For help, text "HELP" to 80248. To cancel, text "STOP" to 80248 at any time.** Message frequency depends on account settings. For assistance, please contact customer service at 1-555-333-3333.


- Enter the new mobile phone number and click **next**. It will take you back to the screen for an activation code and a new activation code will be sent to the new phone number.
- Enter the activation code and click **activate**. The next screen will say activation successful with a link to the main menu.
- Click to go to the main menu and you will be taken back in to manage devices.

**Your new mobile phone will get all the same text messages that your current one got when you first enrolled. You will want to begin to use the new link on your new phone.**

- If you choose *change my mobile banking services* you will get taken back to the following screen and select or deselect any services you may want to:

**Select Your Services**

 Text Messaging  
Send a text message to request account balances and transaction history.

 Mobile Browser  
View account details, pay bills, and transfer money at the Mobile Banking website.

- If you choose *stop using this phone for mobile banking* you will get the following screen and if you are wanting to stop using mobile banking you will want to click yes:

**Stop Using This Phone**

Because this is the only phone you have registered, you won't have access to Mobile Banking. Are you sure you want to stop using Mobile Banking?

- If you choose *get a link to the mobile banking website* you will get the following screen asking if you want a browser link sent to your phone. Click on **get link** to get the mobile banking link resent to your mobile phone:

**Get a Link to the Mobile Banking Website**

To get a browser link sent to your phone, click Get Link. We'll send you a link in a text message.

The **My Accounts** tab is where you can select or deselect different accounts that you either want to view or not want to view through mobile banking and also change or add a nickname for each account. Once you are done with your selection on this screen click **update accounts**.

**Main Menu**

Click the tabs to manage your Mobile Banking options.

My Phones My Accounts My Profile

Select the accounts you want to access in Mobile Banking. For each account, enter a short nickname to identify the account in the text messages you send to request your transaction history.

Eligible Accounts	Texting Nickname	What's a Texting Nickname?
1. <input checked="" type="checkbox"/> N/A (*1111) Checking	1	The nickname identifies the account in a text message. For example, to check your transaction history, text HIST followed by the account nickname, such as S1.

Update Accounts

The **My Profile** tab is where you can change the time zone. Choose the correct time zone and click update.

**Main Menu**

Click the tabs to manage your Mobile Banking options.

My Phones My Accounts My Profile

Customer Name: MERCHANT CAPT1

Time Zone: (GMT-08:00) Pacific Time (US & Canada)

Update

(GMT-10:00) Hawaii  
 (GMT-09:00) Alaska  
 (GMT-08:00) Pacific Time (US & Canada)  
 (GMT-07:00) Mountain Time (US & Canada)  
 (GMT-06:00) Central Time (US & Canada)  
 (GMT-05:00) Eastern Time (US & Canada)

## Sending text messages through Mobile

You can send text messages through your mobile phone to get your balance, history, ATM info, Branch address, or to stop using mobile banking.

Example: if you want to send a text to get your balance for all of your accounts you would send a text to 65958 with the following information in the body of the text: **BAL 0625**

This will send you the balances of all of your accounts. With the balance text you cannot specify just one account to get the balance, it will always return the balances for all accounts you have activated.

If you wanted to send a text message to get the history of your checking account you can specify which account by the nicknames you chose when you selected which accounts you wanted activated in Mobile Money, type the following information in the body of the text: **HIST 0625 Mine**

This will return all history for the account you named 'Mine'. You can text back the word 'next' in order to get more history items for that account. You can get the amount of history through Mobile that you can view through Internet Banking.